

Our Devotion to the Community

Our customers and growing service territory allow Baldwin County Sewer Service to increase charitable contributions every year through donations, time and resources to local nonprofit organizations. We are committed to supporting various community purposes that work to improve Baldwin County, from education to environment to health, and more. Our signature charity event that we host every year is the Baldwin County Education Coalition Golf Classic, and it's coming up in its 6th year in September. Please contact us if you would like to support the local schools by sponsoring or volunteering for this event. To learn more about our community outreach and the golf tournament, visit: www.baldwincountysewer.com/community.



WIN FREE SEWER SERVICE FOR ONE YEAR!

Save Time, Paper
& Hassle with Autopay



You can easily have your monthly sewer bills automatically charged to your bank account, credit card or debit card. Sign up for Autopay by August 16, and you'll enter to win free sewer service for a year!*

Autopay electronic forms are available at
www.BaldwinCountySewer.com/forms

or you can request a form with Customer Service by calling (251) 971-3022.

*Benefit will be based on annual total of standard residential charges.

Upgraded PHONE PAYMENT SYSTEM

BCSS is excited to announce one more advantage of being a customer — We now offer a 24-hour automated phone payment service! Our customer service representatives can no longer accept payments over the phone, but they will still be answering the phones and assisting customers with the various aspects of your accounts and service.

BCSS BALDWIN COUNTY SEWER SERVICE P.O. Box 1628 Foley, Alabama 36536 (251) 971-3022 PAY ONLINE AT: WWW.BALDWINCOUNTYSEWER.COM or by calling 1-844-619-3013 using code 123456		Make checks payable to: Baldwin County Sewer Service, LLC P.O. Box 1628 Foley, Alabama 36536	U.S. POSTAGE PAID PERMIT #5 FOLEY, AL 36536
TYPE OF SERVICE CUSTOMER # ACCOUNT #	CHARGES NET AMOUNT TO BE PAID	REMIT THIS STUB WITH PAYMENT CUSTOMER # ACCOUNT # DELINQUENT AFTER THIS DATE NET AMOUNT TO BE PAID	

To pay your bills by phone, you can use the phone number and code on your bill or visit this site to view the simple steps:

www.BaldwinCountySewer.com/News



Summer 2018 Newsletter



Employee Spotlight: Ray McDuffie

We have greatly enjoyed having Ray as part of the BCSS family during the last year. He works as a service technician during regular hours and often on-call during after hours. We appreciate his hard work and motivation and look forward to seeing him continue to grow in his capabilities here. Ray is recently engaged to his fiancé Cecilia, and they plan to be married in May of 2019.

Prevent Sewer System Repairs With Our Simple User Tips

Sewer systems will handle all typical household waste. However, do not allow the following items to enter the toilets & drains, including cooking oil, wipes and sand. To learn more about caring for your sewer system and see all inappropriate items, go to

www.BaldwinCountySewer.com/SystemCare

Also available on our System Care site:

- Extensive info on grinder pumps with tips on maintaining them
- Sewer-related suggestions for severe weather & hurricanes



**Keep in mind that hurricane season
is June- November.**

*BCSS is here for you before, during
and after the storms.*