

BCSS Community Outreach

WE WERE PLEASED TO BE INVOLVED IN RECENT COMMUNITY EVENTS

Baldwin County Strawberry Festival
Point Clear Rotary Club Taste of Rotary
Elberta Water Carnival
Earth Day Mobile Bay
Silverhill Heritage Festival

Delta Woods & Water Expo
Thomas Hospital Foundation Golf Classic
Angel Ride Foundation Golf Classic
Dentists with a Heart Charity Day
Publix Grandman Triathlon for Mobile Baykeeper



THERE ARE ALSO MORE UPCOMING COMMUNITY FUNCTIONS THAT WE ARE SPONSORING:

6th Annual Coastal Seafood Craze:
June 8
Eastern Shore Chamber of Commerce Annual Meeting:
June 8

The Shoulder's 11th Annual Freedom Luncheon:
August 23
The 5th Annual Baldwin County
Education Coalition Golf Classic:
September 7

For complete details on all of the events that we sponsor, visit
BaldwinCountySewer.com/Community-Calendar

BCSS Modernizes its Phone, Billing & Service Work Order Systems



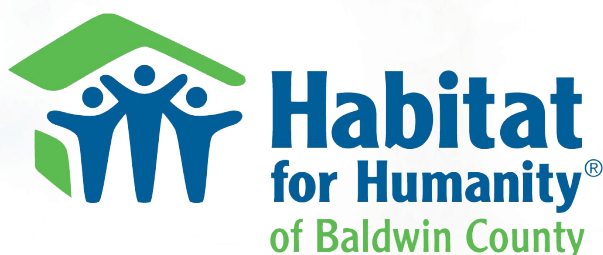
At the beginning of 2017, we updated our phone system to increase customer service efficiency. Our customer service representatives still continue to answer the phone instead of an automated method, so your experience reaching us on the phone should only be enhanced. With the goal of improving on all aspects of serving our customers, we are also in the process of implementing a new billing system and a up-to-date work order system to more effectively dispatch servicemen.





Summer 2017 Newsletter

Business Customer Spotlight: Habitat For Humanity



Habitat for Humanity of Baldwin County is celebrating 25 years of serving our community. Since our creation by a group of concerned residents in Foley, we have helped over 100 families achieve their dream of homeownership, through hard work, education, 0% mortgages and volunteer engagement. Baldwin Habitat also works closely with the Veteran's community, having completed over 30 home repairs for local veterans and surviving spouses of veterans. As part of its Neighborhood Revitalization initiative, the staff and volunteers of Baldwin Habitat are working closely with residents from the Aaronville neighborhood in Foley to create a plan to empower and enhance that neighborhood. Currently volunteers are busy helping the Betts family build their five-bedroom home in Bay Minette. If funds are available, a new house will be started in Foley this fall.

For more information on supporting the 25th Celebration House, contact Habitat for Humanity of Baldwin County at 251-943-7268.



**WIN A \$100 VISA GIFT CARD JUST BY
READING THIS NEWSLETTER!**

Submit by June 26

www.BaldwinCountySewer.com/Newsletter

Continuously Performing Upgrades On Our Sewer System

- **Lillian wastewater treatment plant (WWTP) Expansion-** We are finishing up an extension of our wastewater treatment plant in Lillian that will provide twice the capacity, in addition to its advancement to an ultraviolet disinfection system.
- **Lift station maintenance-** We continually complete maintenance on our 160 lift stations throughout the county, including regular cleaning, odor control, and repairing and replacing all parts and pumps. Our lift stations are monitored by a high tech telemetry system that notifies us when lift stations and wastewater treatment plants should be serviced.
- **Sewer line upgrades-** We update sewer main lines' piping as needed ensure their reliability and to increase main line capacity for areas of major growth.

